

Deposition of:

## Chandra Parker

October 28, 2021

In the Matter of:

## Alabama Public Service Commission / IN RE:

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	Page 1	1
1	ALABAMA PUBLIC SERVICE COMMISSION	
2		
3	IN THE MATTER OF:	
4	CHANDRA PARKER	
5	D/B/A PREMIER CABULANCE	
6	DOCKET NO. 33174	
7	Application to institute a new operation as a	
	common carrier by motor vehicle in intrastate	
8	commerce over irregular routes in the	
	transportation of passengers and their baggage	
9	in non-emergency medical transportation service	
	between all points in Chambers, Lee, Russell,	
LO	and Randolph Counties.	
L1		
L2	* * * * * * * * *	
L3		
L <b>4</b>	TESTIMONY AND PROCEEDINGS, taken before	
L5	Administrative Law Judge Sue Ellen Young, and	
L6	reported by Haley Tunnell, Certified Court	
L7	Reporter and Commissioner for the State of	
L8	Alabama at Large, at Carl L. Evans Chief	
L9	Administrative Law Judge Hearing Complex, RSA	
20	Union Building, 100 North Union Street, Room	
21	900, Montgomery Alabama, on October 28, 2021, at	
22	approximately 11:03 a.m.	
23	* * * * * * * * *	

			Page 2	
1	APPEARANCES			
2	FOR THE APPLICANT:			
3	Ms. Chandra Parker			
4	204 Elmore Street			
5	Valley, Alabama 36854			
6				
7	* * * * * * * * * *			
8				
9	EXAMINATION INDEX			
10	CHANDRA PARKER	PAGE		
11	Testimony	5		
12				
13				
14	* * * * * * * * * *			
15				
16				
17				
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ALJ YOUNG: For the record today is
October 28th, 2021. We are here for Docket
33174. This is the application of Chandra
Parker D/B/A Premier Cabulance. This is an
application to institute a new operation as a
common carrier by motor vehicle in intrastate
commerce over irregular routes in the
transportation of passengers and their
baggage in nonemergency medical
transportation service between all points in
Chambers, Lee, Russell, and Randolph
Counties.

The date this application was filed was on or about October 5, 2021, and the date the notice of hearing was served was on October 6, 2021. For the record, there have been no interventions filed.

So to begin with, I'm going to take appearances. So if you would -- I need whoever is appearing on behalf of the applicant to state your name and your position and your business address.

testify, so if you will stand and raise your

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right hand.

Lee County, and the reason why I chose that is because I went to the doctor I actually --Paul had knee replacement surgery so I would take him back and forth to the doctor and to his physical therapy and there were a lot of elderly people there who could not use the kiosk or the iPads that you have to sign in So one of my services I will provide would be to assist them with registration because they -- they don't quite understand or need assistance. When I sat back and looked, I noticed that they needed help and some people aren't as computer savvy, so they would need help, so that's how I got that idea. And we don't have cab services or any shuttle service or anything that caters to seniors in my area so that is my main focus. ALJ YOUNG: All right. When you say you're going to do nonemergency, is it

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MS. PARKER: Taking seniors to the doctor, to pick up prescriptions, physical

nonemergency medical transportation you will

be taking people --

and I have a nurse that advises me regarding the seniors and different things that may happen.

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ALJ YOUNG: Well, what I was getting to was training on how to transport people who have disabilities, have strap down, how to get them in and out, load them, and get them in and out safely from the vehicle, et cetera?

MS. PARKER: Okay. Actually, I have a lady that I deal with at an assistant living complex, the social worker. She's actually setting up a training for me because I have never done it before as far as the clients that would be in a wheelchair.

ALJ YOUNG: And you have two vehicles?

MS. PARKER: Right.

ALJ YOUNG: Okay. How many drivers?

MS. PARKER: Right now I just have

myself right now.

22 ALJ YOUNG: All right. What are

your hours of operation?

	rage 10	
1	MS. PARKER: 7:00 a.m. to 7:00 p.m.	
2	ALJ YOUNG: Okay.	
3	MS. PARKER: That's Monday through	
4	Friday and Saturdays and Sundays are by	
5	appointments.	
6	ALJ YOUNG: Okay. What kind of lead	
7	time would you need for someone to setup an	
8	appointment or to call for you on a Monday	
9	through Friday to take you to a doctor's	
10	appointment, how much lead time do you need	
11	for that?	
12	MS. PARKER: Well, what I'm asking	
13	for, I'm asking for at least 24 hours in	
14	advance.	
15	ALJ YOUNG: Do you intend on getting	
16	another driver?	
17	MS. PARKER: If business picks up in	
18	the way that I hope, yes, ma'am.	
19	ALJ YOUNG: What qualifications do	
20	you have to run the company and provide this	
21	service that you	
22	MS. PARKER: I have a valid drivers	
23	license. I have CPR training. I have worked	

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1 -- I've worked in preschool education field, 2 and it kind of goes hand and hand. 3 ALJ YOUNG: Have you ever run a 4 business before? 5 MS. PARKER: I have run a preschool. 6 It wasn't mine, but I have run a business before, yes, ma'am. 8 ALJ YOUNG: Do you have any 9 citations or violations of rules of the road? MS. PARKER: No, ma'am. 10 11 ALJ YOUNG: Do you have a clean driving record? 12 13 MS. PARKER: I do. 14 ALJ YOUNG: Will you give -- will 15 there be drug testing for your drivers? 16 MS. PARKER: It will be drug testing 17 and background checks. 18 ALJ YOUNG: Okay. What about 19 insurance coverage? 20 MS. PARKER: I have to have the type 2.1 E. I actually went a couple of days ago to 22 try to go ahead and pay for it. It's kind of

hard to find someone, but, anyway, the

23

one person that I'm going to use they were not there yesterday, Tri City slash

Progressive in my county, so, anyway, I have to go back and pay for it. The lady I spoke to -- I forgot her name. She says that I had up to 90 days to get it.

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ALJ YOUNG: So you do realize that there are specific insurance requirements by the state of Alabama?

MS. PARKER: Yes, ma'am, I do. You have to have the Type E, and it's the form -- I'm sorry. It's called Type E. I've already consulted and got that together. I just have to go and pay for it.

ALJ YOUNG: There are other rules of this Commission, are you willing to abide by them and to make yourself familiar with the rules of the Commission that deal with this type of transportation?

MS. PARKER: Yes, ma'am.

ALJ YOUNG: Okay. We have a division of people that are happy to help you, any questions you have, it's better to

1	call and ask
2	MS. PARKER: Then to just
3	ALJ YOUNG: for help then to find
4	out that it wasn't the right way to do that.
5	MS. PARKER: Ask first.
6	ALJ YOUNG: Yes, ask first.
7	MS. PARKER: When in doubt ask.
8	ALJ YOUNG: Ask first and often.
9	They are here to help you, and they have a
10	wealth of knowledge to do that.
11	MS. PARKER: Okay.
12	ALJ YOUNG: And there are other
13	things annual reports that have to be
14	filed. You can get the rules and you need to
15	you you affirmed to this body that you
16	are willing to abide by by those rules and to
17	make yourself familiar with them.
18	MS. PARKER: Yes, ma'am.
19	ALJ YOUNG: Anything else that you
20	would like to add?
21	So you said that there's not
22	there's really not much of any transportation

available in the counties that you are

23

1 requesting.

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MS. PARKER: No, there's not. Like there is -- for instance, I know of one, the local housing authority, but they, like, take a group of people, like, to the store, like, the senior citizens van. But it's not, like, a one-on-one thing. They can't just say, Can you come pick me up and take me to the doctor? Like it's a -- they may take them all to Dollar Tree at 10:00, something like that. So, no, ma'am, it's not anything really there.

ALJ YOUNG: Okay. And do you intend to provide service to -- for private pay and for, like, insurance or --

MS. PARKER: Yes, ma'am, I am. I actually have my -- it's a big stack of things that I have to fill out for Medicaid, and I've actually just laid it to the side until I saw what happens here.

ALJ YOUNG: Yes, ma'am.

MS. PARKER: And I actually -- and

I'm putting in calls to Humana, Blue Cross

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- Blue Shield, and Signa as well in hopes to be able to work with them.
- ALJ YOUNG: All right. Unless you
  have something -- well, you have a witness
  here. Are you here to testify or give moral
  support?
- MR. HICKS: Just moral support.
- 8 MS. PARKER: Yeah.
- 9 ALJ YOUNG: Well, you're doing a job
- 10 of that.
- MS. PARKER: He is.
- 12 ALJ YOUNG: Unless you have any
- other questions, I think that's what we
- 14 need --
- MS. PARKER: Okay.
- 16 | ALJ YOUNG: -- to look at.
- 17 Let me look and see if there is
- anything else I need to get from you. I
- don't think we have anything else that needs
- 20 to be submitted post hearing. So I'm going
- 21 to take this matter under advisement.
- 22 Oh. And since your application
- is not protested -- it's unopposed -- you

1	have the right to a report and recommended
2	order, but if you do not want a report and
3	recommended order you can waive that right,
4	and it could possibly expedite the decision
5	in this matter. Would you like to have a
6	report and recommended order or would you
7	like to waive that right?
8	MS. PARKER: I'll waive my right.
9	ALJ YOUNG: All right. Let the
10	record reflect that the applicant will waive
11	the right to report and recommended order.
12	So I'll take that under advisement and this
13	hearing will stand in adjournment and
14	conclude.
15	(Proceedings adjourned at 11:15
16	a.m.)
17	* * * * * * * *
18	END OF PROCEEDINGS
19	* * * * * * * *
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1	REPORTER'S CERTIFICATE
2	STATE OF ALABAMA
	MONTGOMERY COUNTY
3	
4	I, Haley Tunnell, Court Reporter,
5	Commissioner for the State of Alabama at Large,
6	hereby certify that on October 28, 2021, I
7	reported the testimony and proceedings in the
8	foregoing cause and that pages 3 through 16
9	contain a true and accurate transcription of the
10	proceedings set out herein.
11	I further certify that I am neither kin nor
12	counsel to any of the parties to said cause, nor
13	in any manner interested in the results thereof.
14	Millerinancell
15	Though nine
	HALEY TUNNELL, Court Reporter
16	Commissioner for the
	State of Alabama at Large
17	ACCR 639, Expires 09/30/22
	MY COMMISSION EXPIRES: 02/25/23
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19	

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0	able 15:2	15:22	certificate 17:1
02/25/23 17:17	accessible 8:17	applying 7:12	certified 1:16
<b>09/30/22</b> 17:17	accr 17:17	appointment 8:11	<b>certify</b> 17:6,11
	accurate 17:9	10:8,10	cetera 9:9
1	<b>add</b> 13:20	appointments 10:5	<b>chambers</b> 1:9 3:12
<b>100</b> 1:20	addition 7:2	approximately	5:23
<b>10:00</b> 14:10	<b>address</b> 3:23 4:2,9	1:22	<b>chandra</b> 1:4 2:3,10
<b>11:03</b> 1:22	4:11	<b>area</b> 5:22 6:17	3:4 4:2
<b>122</b> 4:11	adjourned 16:15	asking 10:12,13	changes 4:18
<b>16</b> 17:8	adjournment 16:13	assist 6:9 7:10	checks 11:17
<b>18423</b> 17:15	administrative	assistance 6:11	chief 1:18
2	1:15,19	assistant 9:11	chose 6:1
<b>2021</b> 1:21 3:3,15,17	advance 10:14	attorney 5:12	citations 11:9
17:6	advisement 15:21	<b>authority</b> 7:13 14:4	citizens 14:6
<b>204</b> 2:4 4:2	16:12	available 13:23	<b>city</b> 12:2
<b>24</b> 10:13	advises 9:1	b	<b>clean</b> 11:11
<b>28</b> 1:21 17:6	affirmed 13:15	<b>b</b> 1:5 3:5	client 7:10
<b>28th</b> 3:3	<b>ago</b> 11:21	<b>back</b> 6:4,11 12:4	clients 9:15
3	ahead 11:22	background 11:17	<b>come</b> 14:8
	<b>alabama</b> 1:1,18,21	baggage 1:8 3:10	<b>commerce</b> 1:8 3:8
3 17:8	2:5 4:3,11 12:9	7:22	commission 1:1
<b>33174</b> 1:6 3:4	17:2,5,16	behalf 3:21	12:16,18 17:17
<b>36854</b> 2:5 4:3	<b>alj</b> 3:2 4:5,8,12,15	better 12:23	commissioner 1:17
<b>36863</b> 4:11	4:20 5:2,4,14,17	<b>big</b> 14:17	17:5,16
5	6:18 7:5,12,16,18	<b>blue</b> 14:23 15:1	<b>common</b> 1:7 3:7
<b>5</b> 2:11 3:15	7:21 8:2,6,13,20	<b>body</b> 13:15	company 10:20
6	9:4,16,19,22 10:2,6	building 1:20	<b>complex</b> 1:19 9:12
<b>6</b> 3:17	10:15,19 11:3,8,11	<b>business</b> 3:23 4:2	computer 6:13
<b>639</b> 17:17	11:14,18 12:7,15	10:17 11:4,6	conclude 16:14
7	12:21 13:3,6,8,12	c	consulted 12:13
	13:19 14:13,21		contain 17:9
<b>7:00</b> 10:1,1	15:3,9,12,16 16:9	cab 6:15	counsel 17:12
9	annual 13:13	<b>cabulance</b> 1:5 3:5	counties 1:10 3:13
<b>90</b> 12:6	anyway 11:23 12:3	call 10:8 13:1	13:23
<b>900</b> 1:21	appearances 2:1	called 12:12	county 5:23 6:1
a	3:20 4:6,13,16	calls 14:23	12:3 17:2
	appearing 3:21	carl 1:18	couple 11:21
<b>a.m.</b> 1:22 10:1	<b>applicant</b> 2:2 3:22	<b>carrier</b> 1:7 3:7	court 1:16 5:15,19
16:16 <b>abide</b> 12:16 13:16	16:10	caters 6:16	17:4,15
aviue 12:10 13:10	<b>application</b> 1:7 3:4	cause 17:8,12	coverage 11:19
	3:6,14 4:18 5:8,10		
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[cpr - motor] Page 19

	T	I	T
<b>cpr</b> 8:23 10:23	f	<b>hard</b> 11:23	l
<b>cross</b> 14:23	familiar 12:17	hear 5:15,17	<b>l</b> 1:18
d	13:17	<b>hearing</b> 1:19 3:16	<b>lady</b> 9:11 12:4
<b>d</b> 1:5 3:5	<b>far</b> 9:14	15:20 16:13	<b>laid</b> 14:19
date 3:14,16	<b>field</b> 11:1	<b>help</b> 6:12,14 12:22	lanett 4:11
days 11:21 12:6	<b>filed</b> 3:15,18 13:14	13:3,9	large 1:18 17:5,16
deal 9:11 12:18	<b>fill</b> 14:18	<b>hicks</b> 4:10,10 15:7	law 1:15,19
dealing 8:22	<b>find</b> 11:23 13:3	<b>hope</b> 10:18	lead 10:6,10
decision 16:4	fine 7:19 8:5	<b>hopes</b> 15:1	lee 1:9 3:12 6:1
depends 7:9	<b>first</b> 13:5,6,8	hours 9:23 10:13	license 10:23
different 9:2	focus 6:17	housing 14:4	list 5:9
disabilities 9:6	foregoing 17:8	humana 14:23	<b>living</b> 9:12
division 12:22	forgot 12:5	i	load 9:7
docket 1:6 3:3	form 12:11	idea 6:15	local 14:4
<b>doctor</b> 6:2,4,23	<b>forth</b> 6:4	index 2:9	look 15:16,17
14:9	<b>friday</b> 10:4,9	instance 14:3	looked 6:12
doctor's 10:9	further 17:11	institute 1:7 3:6	lot 6:5
<b>doing</b> 15:9		insurance 11:19	m
dollar 14:10	g	12:8 14:15	
<b>doubt</b> 13:7	getting 9:4 10:15	<b>intend</b> 10:15 14:13	ma'am 8:4,12
<b>driver</b> 10:16	give 5:12 11:14	interested 17:13	10:18 11:7,10
drivers 9:19 10:22	15:5	interventions 3:18	12:10,20 13:18
11:15	given 5:9	intrastate 1:7 3:7	14:11,16,21
driving 11:12	<b>go</b> 7:10,15 11:22	<b>ipads</b> 6:7	main 6:17
<b>drug</b> 11:15,16	12:4,14	irregular 1:8 3:8	manner 17:13
e	goes 11:2	items 5:9 7:18	matter 1:3 15:21
	going 3:19 4:21	j	16:5
e 11:21 12:11,12	6:19 7:6,8 8:7,10		matters 4:17
east 4:11	8:13 12:1 15:20	<b>job</b> 15:9	medicaid 14:18
education 11:1	groceries 7:3,6	<b>judge</b> 1:15,19	medical 1:9 3:10
<b>elderly</b> 6:6 8:9	grocery 7:3 8:8	k	6:20 8:9,10
ellen 1:15	<b>group</b> 14:5	<b>kin</b> 17:11	medically 8:7
<b>elmore</b> 2:4 4:3	guess 8:8	<b>kind</b> 8:14,20 10:6	mine 11:6
emergency 1:9	h	11:2,22	minivans 8:16,17
et 9:8	<b>haley</b> 1:16 17:4,15	kiosk 6:7	monday 10:3,8
evans 1:18	<b>hand</b> 4:23 11:2,2	<b>knee</b> 6:3	montgomery 1:21
examination 2:9	handicap 8:17	<b>know</b> 14:3	17:2
expedite 16:4	happen 9:3	knowledge 13:10	moral 15:5,7
<b>expires</b> 17:17,17	happens 14:20		<b>motor</b> 1:7 3:7
	<b>happy</b> 12:22		

[name - social] Page 20

n	5:1,13,16,20 6:22	progressive 12:3	<b>right</b> 4:5,23 5:4
	7:9,14,17,19,23 8:4	proposing 5:20	6:18 9:18,20,21,22
name 3:22 4:1,9,10	8:12,16,23 9:10,18	protested 15:23	13:4 15:3 16:1,3,7
12:5	9:20 10:1,3,12,17	<b>provide</b> 6:8 7:7	16:8,9,11
narrative 5:12	10:22 11:5,10,13	8:14 10:20 14:14	road 11:9
nature 7:4	11:16,20 12:10,20	<b>public</b> 1:1	room 1:20
need 3:20 6:11,14	13:2,5,7,11,18 14:2	putting 14:23	routes 1:8 3:8
7:1,2,14 10:7,10	14:16,22 15:8,11		rsa 1:19
13:14 15:14,18	15:15 16:8	q	rules 11:9 12:15,18
needed 6:12	particular 8:19	qualifications	13:14,16
<b>needs</b> 15:19	parties 17:12	10:19	run 10:20 11:3,5,6
neither 17:11	parties 17.12 passenger 7:7	questions 12:23	russell 1:9 3:12
never 9:14	passengers 1:8 3:9	15:13	
<b>new</b> 1:7 3:6	7:13 8:3	quite 6:10	S
<b>non</b> 1:9	paul 4:10 6:3	r	safely 9:8
nonemergency	pau 4.10 0.3 pay 11:22 12:4,14	raise 4:22	<b>sat</b> 6:11
3:10 5:21 6:19,20	<b>pay</b> 11:22 12:4,14	randolph 1:10 3:12	saturdays 10:4
<b>north</b> 1:20	<b>people</b> 6:6,13,21	realize 12:7	<b>savvy</b> 6:13
notice 3:16	8:22 9:5 12:22 14:5	really 13:22 14:12	saw 14:20
noticed 6:12		reason 6:1	says 12:5
nurse 9:1	person 8:9 12:1	recommended 16:1	see 15:17
0	physical 6:5,23	16:3,6,11	<b>send</b> 7:11
october 1:21 3:3,15	<b>pick</b> 6:23 7:2,6 14:8	record 3:2,17 4:15	senior 14:6
3:17 17:6		5:5 11:12 16:10	<b>seniors</b> 5:22 6:17
oh 15:22	picks 10:17	reflect 4:15 5:5	6:22 9:2
okay 4:1,8,20 5:13	please 4:9	16:10	served 3:16
5:16,17 7:17,19 8:5	points 1:9 3:11	regarding 9:1	<b>service</b> 1:1,9 3:11
9:10,19 10:2,6	position 3:23	registration 6:9	5:22 6:16 7:7 8:14
11:18 12:21 13:11	possibly 16:4	related 8:7	10:21 14:14
14:13 15:15	post 15:20	replacement 6:3	services 6:8,15
operate 5:23	predominately	report 16:1,2,6,11	<b>set</b> 17:10
operation 1:7 3:6	5:23	reported 1:16 17:7	setting 9:13
9:23	preliminary 4:17	reporter 1:17 5:15	<b>setup</b> 10:7
order 16:2,3,6,11	premier 1:5 3:5	5:19 17:4,15	shield 15:1
owner 4:4	preschool 11:1,5	reporter's 17:1	<b>shuttle</b> 5:21 6:16
	prescriptions 6:23		<b>side</b> 14:19
p	presentation 5:8	reports 13:13 represented 5:11	<b>sign</b> 6:7
<b>p.m.</b> 10:1	private 14:14	requesting 14:1	signa 15:1
<b>page</b> 2:10	problems 8:10	requirements 12:8	signature 17:15
pages 17:8	proceedings 1:14	regults 17:13	<b>slash</b> 5:21 12:2
parker 1:4 2:3,10	16:15,18 17:7,10	1680165 17.13	social 9:12
3:5 4:1,2,7,14,19			

[sorry - young] Page 21

10.10	4.1.2246	10 16 10 16
sorry 12:12	today 3:2 4:6	willing 12:16 13:16
speak 5:14	trade 7:18	witness 15:4
specific 12:8	training 8:20,23	witnesses 5:3,5
<b>spoke</b> 12:4	9:5,13 10:23	work 15:2
stack 14:17	transcription 17:9	worked 10:23 11:1
stand 4:22 16:13	<b>transport</b> 7:13 8:18	worker 9:12
start 5:21	9:5	$\mathbf{y}$
state 1:17 3:22 4:8	transportation 1:8	yeah 5:2 15:8
12:9 17:2,5,16	1:9 3:9,11 6:20	yesterday 12:2
store 7:4 8:8 14:5	12:19 13:22	young 1:15 3:2 4:5
strap 9:6	tree 14:10	4:8,12,15,20 5:2,4
<b>street</b> 1:20 2:4 4:3	<b>tri</b> 12:2	5:14,17 6:18 7:5,12
submitted 15:20	<b>true</b> 17:9	7:16,18,21 8:2,6,13
<b>sue</b> 1:15	try 11:22	8:20 9:4,16,19,22
sundays 10:4	tunnell 1:16 17:4	10:2,6,15,19 11:3,8
<b>support</b> 5:8,10 15:6	17:15	11:11,14,18 12:7
15:7	<b>two</b> 8:16,18 9:16	12:15,21 13:3,6,8
supposed 8:2	<b>type</b> 8:11 11:20	13:12,19 14:13,21
<b>sure</b> 5:14	12:11,12,19	15:3,9,12,16 16:9
surgery 6:3	u	13.3,7,12,10 10.7
swear 4:21	understand 6:10	
<b>sworn</b> 5:3,6	union 1:20,20	
t	unopposed 15:23	
take 3:20 5:7 6:4	use 6:6 12:1	
7:3,20,20,21 8:7		
10:9 14:4,8,9 15:21	V	
16:12	<b>valid</b> 10:22	
taken 1:14	<b>valley</b> 2:5 4:3	
talk 5:9	van 8:19 14:6	
testify 4:22 15:5	<b>vehicle</b> 1:7 3:7 9:8	
testimony 1:14	<b>vehicles</b> 8:14 9:17	
2:11 17:7	violations 11:9	
testing 11:15,16	W	
therapy 6:5 7:1	waive 16:3,7,8,10	
thereof 17:13	want 7:10 16:2	
thing 14:7	way 10:18 13:4	
things 7:4 9:2	wealth 13:10	
13:13 14:18	went 6:2 11:21	
think 15:13,19	wheelchair 9:15	
time 4:20 5:7 10:7	wheelchairs 8:18	
10:10		
10.10		